



# **Shriners Hospitals for Children™**

## **Shriners Code of Conduct**

Shriners working on behalf of Shriners Hospitals for Children-Twin Cities shall abide by this Code of Conduct during all types of hospital-related functions and activities.

- Approach your duties with a positive attitude and constructively support open communication, creativity, dedication and compassion, and bring credit to the hospital by your public demeanor.
- Be certain that your information is accurate when speaking on behalf of the hospital. Media inquiries should be directed to the assigned event representative.
- Refrain from verbal, visual, or physical behavior of a sexual or offensive nature.
- Report unethical or inappropriate behavior to the event coordinator, hospital administrator or to the Chairman of the Board of Governors.
- Serve with respect, concern, courtesy and responsiveness, recognizing that service to Shriners Hospitals for Children is beyond service to yourself.
- Respect the privacy and dignity of patients and families by keeping all information confidential, whether business or medical in nature. Discussion of confidential information with anyone other than authorized personnel is considered unethical and an invasion of privacy. Do not take photographs of patients and their families during hospital sponsored events, unless authorized by the appropriate hospital representative and the family. Failure to respect patient confidentiality may result in legal liability to you and/or the hospital.